

# Finding the first 90 using data: Promoting data quality and usage in the Eastern Cape

Joe Rossouw TB HIV Care

### Background

- 118,937 COP16 HTS target
- 17 Mobile HTS teams
- 3 Districts OR Tambo, Alfred Nzo and Chris Hani
- Finding HIV+ individuals in a community should be data driven on all levels
- HIV+ individuals should be linked to ART (confirmed successful linkage to ART)





### Objectives

- Promoting <u>access</u> to data through feedback of relevant information
- Ensuring quality data is used
- Promoting the <u>usage</u> of data for decision making and developing data use <u>skills</u>





### Overview

#### Routine data feedback

- Daily analysis
- Weekly performance feedback
- Monthly performance feedback
- Projections based on weekly performance

### Data quality

- Monthly routine data quality assessments RDQA (per team)
- Data quality feedback and improvement plans

### Data usage

- Regular data review and usage meetings (DRUMs)
- Decentralised data analysis
- Basic data analytic tools and skills development
- Promotion of access to data







### Data Feedback

Goldilocks zone (Too granular; Just right; Too course)

#### Time

- Real time; daily; weekly; monthly; quarterly, SARIA
- Weekly data allows for (1) quick course correction, (2) can be easily understood and analysed by service level staff (3) is good for time series analysis an trend analysis as there are 4 data points per month)

#### Place

- GPS; venue, ward, sub-district, district, province, country
- Ward based yield provides a strong indication of where to focus services

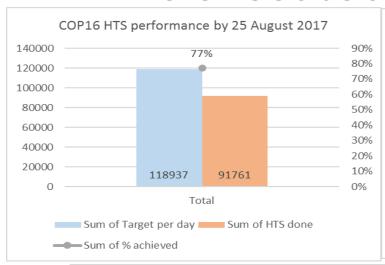
### Disaggregation

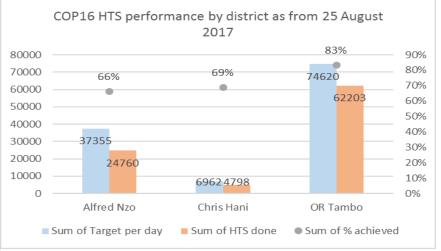
- With all the new disaggregation's individual level data is a must
- Modality can also be broken down to secondary modality (richer)

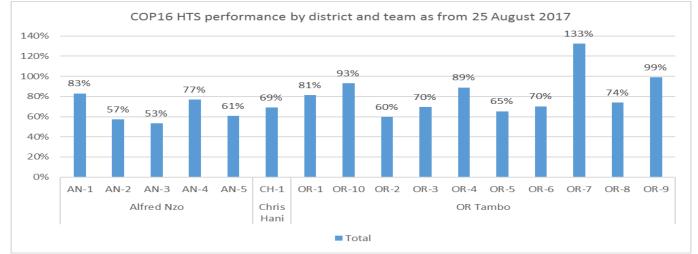




### Data feedback – performance







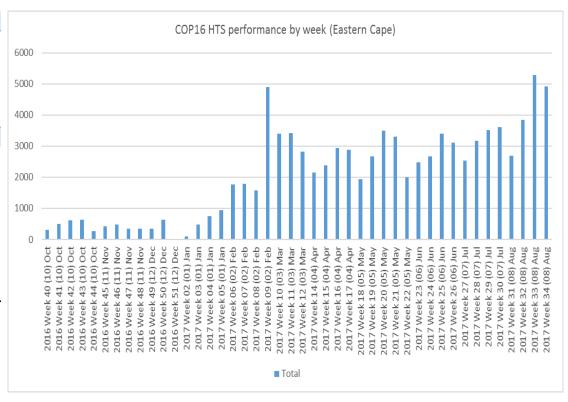






### Data feedback – Weekly projections

Row Labels	Sum of HTS done
2017 Week 30 (07) Jul	3,605
2017 Week 31 (08) Aug	2,687
2017 Week 32 (08) Aug	3,848
2017 Week 33 (08) Aug	5,274
2017 Week 34 (08) Aug	4,913
<b>Grand Total</b>	20,327
Target	118,937
Weeks left in year (X)	5
Current HTS (a)	91,761
Rolling average HTS (b)	4,678
Projected HTS (b * X) + a	115,151
Target	118,937
Projected % COP16 achieved	97%

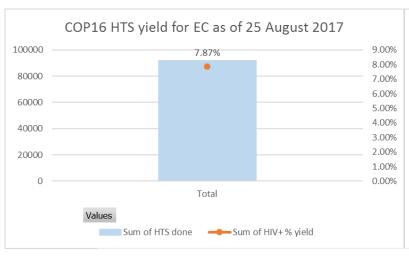


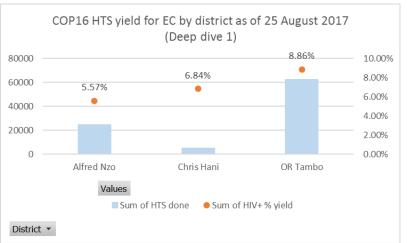




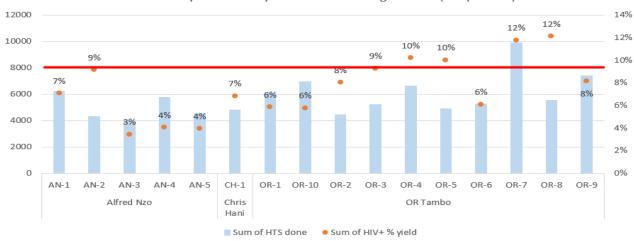


### Data feedback – HTS yield





#### COP16 HTS yield for EC by district as of 25 August 2017 (Deep dive 2)



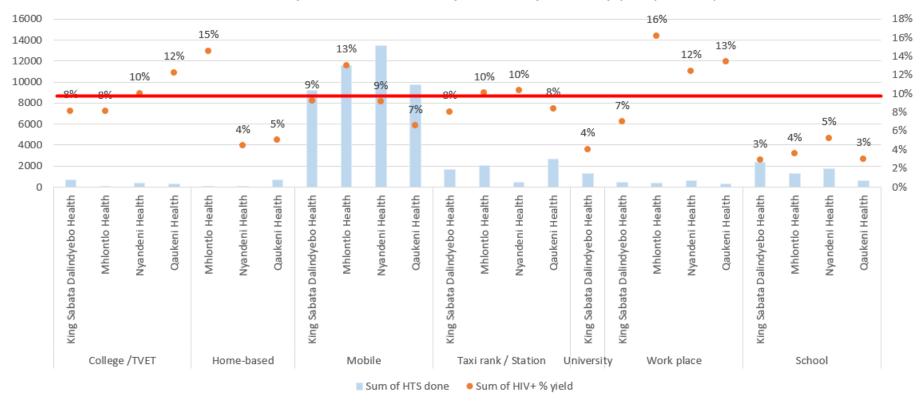






### Data feedback – HTS yield (place)

COP16 HTS yield for OR Tambo by secondary modality (Deep dive 3)

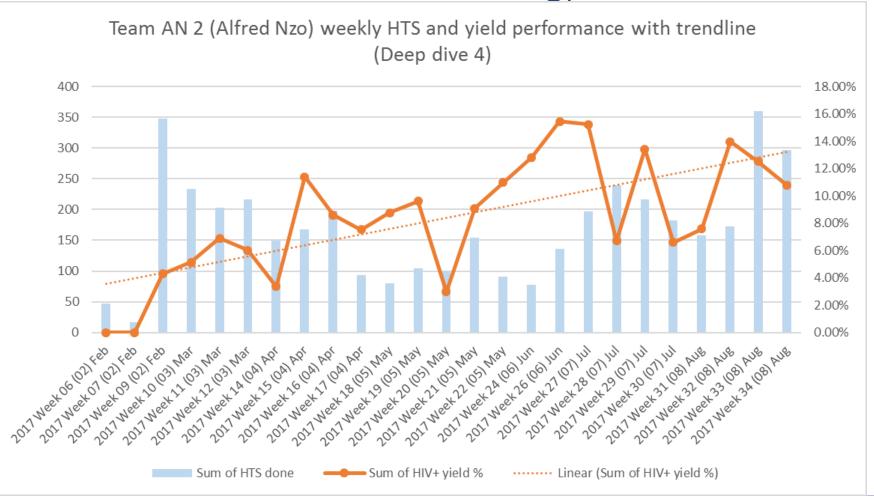








# Data feedback – HTS yield (weekly yield monitoring)



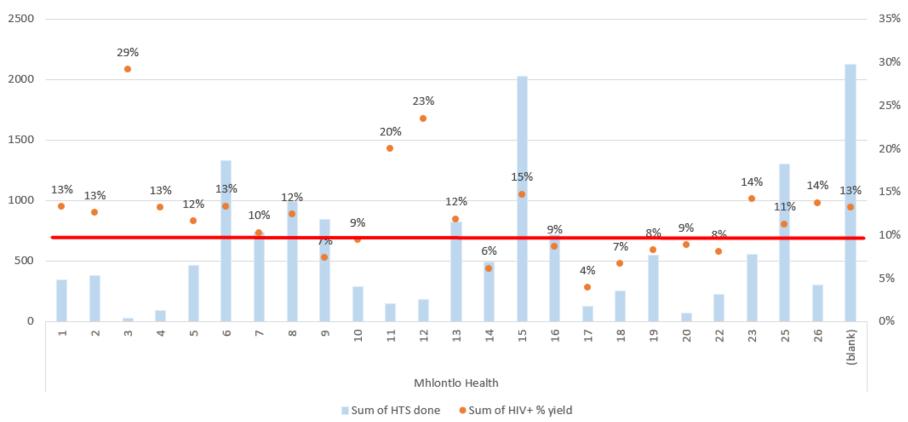






# Data feedback – HTS yield (ward based analysis)

COP16 HTS yield for OR Tambo Mhlontlo by ward (Deep dive 5)









### Data quality - RDQA

	Service Delivery Point - M	lonthly Da	ta Verifica				Finalised	No
a	Service Delivery Point (Sub-District):				How many tea	ms in sub-dist	rict	
b	Date validation completed:	Confirmation of verification				•		
۰	Name M&E Coordinator / Data Monitor:				\$ign:			
d	Name Site Manager:				sign:			
•	Reporting Period (this is the period that is being verified from results reported from the Program/project):	Reporting month & year	Jun-17		801	8%Bad o 89%Moderate to 100%Good		98%
1. RECOUNT (100%) - To be completed by Data Capturer & verified by M&E Coordinator/ Data Monitor								
	Age range	<10	10-14	15-19	20-24	25-49	50+	Total
1.1	Number HTS reported to head office for month (before validation)		500	100	100			700
1.2	Recount the number of correctly filed HTS forms for the reporting period (physical count)		490	100	100			690
omme	Service Point Indicator Result Verification (i.e., ratio of recounted to reported results) ents:	0%	98%	100%	100%	0%	0%	99%
omme	(i.e., ratio of recounted to reported results)							99%
omme	(i.e., ratio of recounted to reported results) ents:  2. SAMPLING & CROSS VERICATION (10%) - T.	o be completed	by M&E Coore	dinator/ Data N	ionitor & verifie	ed by Site Man:	ager [	
omme	(i.e., ratio of recounted to reported results)							700
	(i.e., ratio of recounted to reported results) ants:  2. SAMPLING & CROSS VERICATION (10%) - T:  Age range Total reported: The numbers that were reported to Head Office in the same	o be completed	by M&E Coord	ilinator/ Data N 15-19	Ionitor & verifie	ed by Site Man: 25-49	ager 50+	Total
2.1	(i.e., ratio of recounted to reported results)  ants:  2. SAMPLING & CROSS VERICATION (19%) - To  Age range  Total reported: The numbers that were reported to Head Office in the same period per age category  sample 16% of consent forms. This is the total insurer of consent form same you need to generate or one were factored or the same you need to generate or one were factored or the same you need to generate or one were factored or the recording the date every	o be completed	10-14 500	Sinator/ Data N 15-19 100	Ionitor & verific	ed by Sile Man: 25-49 0	a ger 50+	Total
2.1	(i.e., ratio of recounted to reported results)  ants:  2. SAMPLING & CROSS VERICATION (10%) - T  Age range  Total reported: The numbers that were reported to Head Office in the same period per age category  Bample 10% of consent forms: This is the total number of consent forms that you need to sample and or cost verification let for reporting the date very very meet to sample reported on the consent forms and in the register. How many of the consent forms sample in the register. How many of the consent forms sample are found in the register. How many of the consent forms sample are found in the register. How many of the consent forms sample are found in the register. How can sent on the sample and check if they have	o be completed	10-14 600	Sinator/ Data N 15-19 100	20-24 100	ed by Sile Man: 25-49 0	a ger 50+	Total 700 70
21 22 23	(i.e., ratio of recounted to reported results) ants:  2. SAMPLING & CROSS VERICATION (19%) - To Age range Total reported: The numbers that were reported to Head Office in the same period per age category you need to sample and do a case verification before reporting the distinct you need to sample and do a case verification before reporting the distinct you need to sample and do a case verification before period in the register. However, you do not need to enter anything Number found in register. How many of the oneen forms sample are found in the register. Take consent form to mits semple and check if they have been captured in the register. Enter the number in the relevant cell	o be completed	10-14 600 60 60	15-19 100 10	20-24 100	ed by Site Man. 25-49 0	s ger 50+ 0	Total 700 70 69

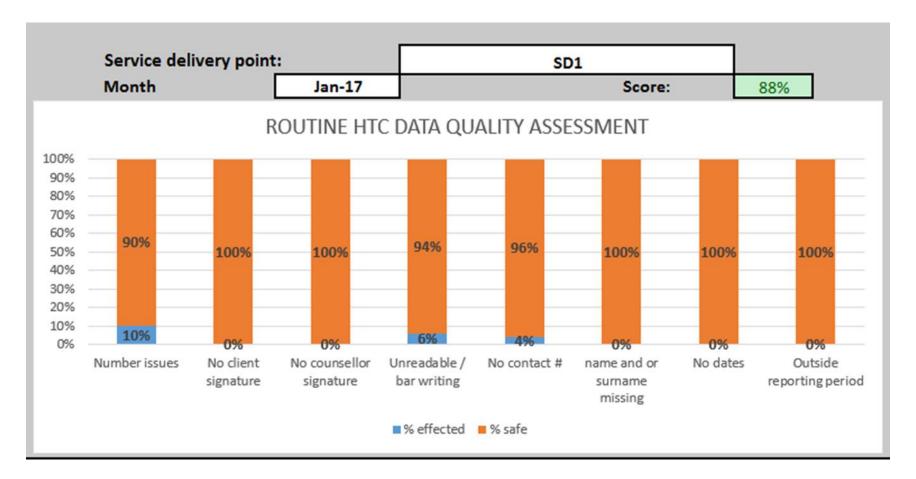
3. DATA QAULITY ASSESSMENT - To be completed by M&E Coordinator/ Data Monitor & verified by Site Manager - use 10% sample from 2.2					
	<u> </u>	Total	Comments on Quality assessment: include name of person and remedial action taken and plans for improvement		
	Sample size "(use sample from 2.2 - will automatically pull through	70	98%		
3.1	How many of the sampled forms do not have first <b>name</b> and <b>surname</b> of the client?	3	96%		
3.2	How many of the sampled forms do not have ID number indicated?	4	94%		
3.3	How many of the sampled forms do not have <b>Date of Birth</b> recorded?	1	99%		
3.4	How many of the sampled forms do not have client contact number?	4	94%		
3.5	How many of the sampled forms do not have ward indicated?		100%		
3.6	How many of the sampled forms do not have <b>modalities</b> indicated?	10	86%		
3.7	How many forms do not have test kit batch number?		100%		
3.8	How many of the sampled forms do not have test kit expiry date?		100%		
3.9	How many of the sampled forms were not signed by the client?		100%		
3.10	How many of the sampled forms do not have the HTS results?		100%		
3.11	How many of the sampled forms were not signed by the counsellor?		100%		
3.12	How many of the sampled forms do not have date of test?		100%		
3.13	How many of the sampled forms have dates that <b>fall outside the reporting period?</b>		100%		
3.14	How many of the sampled forms have the programme not indicated?		100%		
3.15	How many of the sampled forms of minors were not signed by the guardian for HTS?		100%		
	Corrective action plan:				
	Data quality score  Record  Poss  Po				







# Data quality - scoring

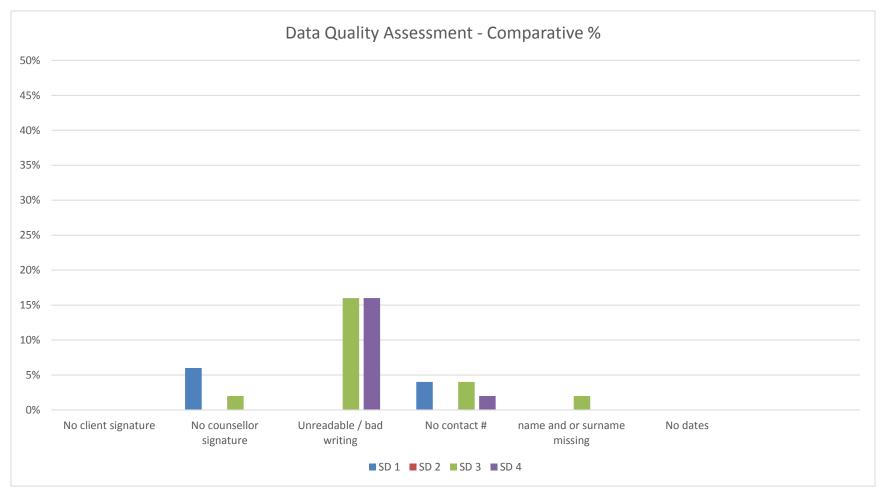








# Data quality – team comparison



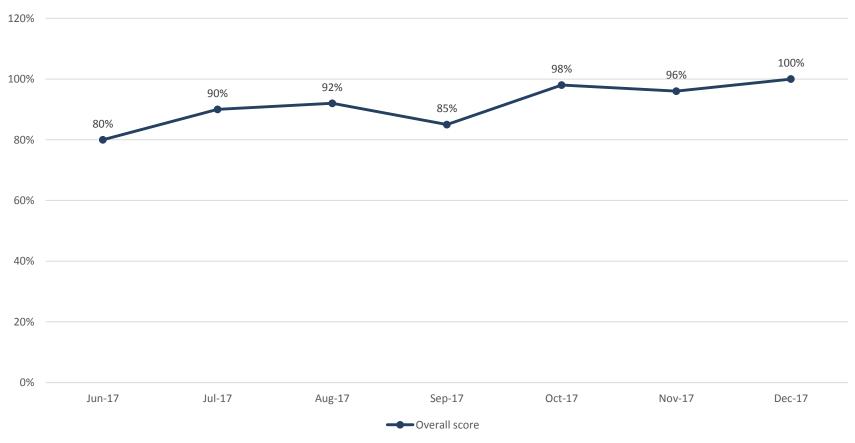






### Data quality – over time

Run chart data quality









### Data usage – introducing the DRUM











# Data Review and Usage Meeting (DRUM) Logical Framework

### **Process**

Data preparation

**Training** 

Weekly feedback

Monthly feedback

Data Review and Usage Meetings



Attitude

Access

Ability

### **Impact**

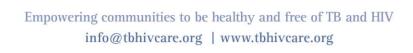
Culture of data usage for decision making

Better community health services

Healthy communities









# Data Review and Usage Meeting (DRUM) guidelines

Type of analysis (graphs in data pack)	Prompt questions
HTS done / HTS target - Time series (weeks, months)	What did the team / sub-district that achieved the highest HIV testing rate do differently?
- Cumulative & non-cumulative - Comparison of teams	What specific challenges did team / sub-districts who achieved the lowest HIV testing rate experience?
HIV+ / HTS - Time series (weeks, months)	How did the teams that achieved the highest HIV-pos yield, achieve this? (what type of outreach programs and modalities?)
- Cumulative & non-cumulative - Comparison of teams,	Where was the highest yield achieved by team and what demographic, performance and geographical factors could have contributed to the increased yield?
modalities, demographics, wards	When did each time have the highest yield (week and day) and what factors may have contributed towards this?
Linked to ART / HIV+ - Time series (weeks, months)	How did the team that achieved the best linkage-to-care, achieve this?
- Cumulative & non-cumulative	What challenges did the teams with low linkage-to-care experience?
- Comparison of teams	What are the best strategies to support successful linkage to care?







# Data Review and Usage Cycle





Data collection





Data review (Knowledge)





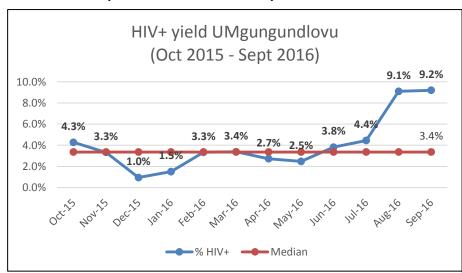


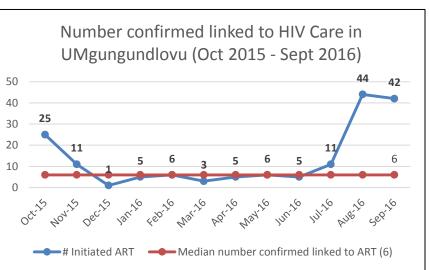




# Success story DRUM

- Almost 3-fold improvement in HIV yield following DRUM:
  - **Before DRUM:** HIV+ yield: 3.3% (432/13,240), SD 1.1% (10 months)
  - Following DRUM: HIV yield 9.1% (211/2,308) -a 2.8-fold increase (2 months)
- Proportion successfully linked to care increased 31.8% (78/245) to 70% (86/123) in the post intervention period.











### Lessons learnt

- Feedback tools should be accessible and user friendly
- Weekly feedback is essential for timeous course correction
- Data quality is a prerequisite to data usage and demand
- Data review and usage meetings promote data usage skills and can be done monthly if data is granular (weekly, daily or individual)





### **Thanks**

### Funded by



